

## ENVIRONMENT PDG

10 JULY 2018:

### PERFORMANCE AND RISK REPORT

**Cabinet Member** Cllr Clive Eginton  
**Responsible Officer** Director of Corporate Affairs and Business Transformation, Jill May

**Reason for Report:** To provide Members with an update on performance against the corporate plan and local service targets for 2018-19 as well as providing an update on the key business risks.

**RECOMMENDATION(S):** That the PDG reviews the Performance Indicators and Risks that are outlined in this report and feeds back any areas of concern to the Cabinet.

**Relationship to Corporate Plan:** Corporate Plan priorities and targets are effectively maintained through the use of appropriate performance indicators and regular monitoring.

**Financial Implications:** None identified

**Legal Implications:** None identified

**Risk Assessment:** If performance is not monitored we may fail to meet our corporate and local service plan targets or to take appropriate corrective action where necessary. If key business risks are not identified and monitored they cannot be mitigated effectively.

**Equality Impact Assessment:** No equality issues identified for this report.

#### 1.0 Introduction

- 1.1 Appendix 1 provides Members with details of performance against the Corporate Plan and local service targets for the 2018-19 financial year.
- 1.2 Appendix 2 shows the section of the Corporate Risk Register which relates to the Environment Portfolio. See 3.0 below.
- 1.3 Appendix 3 shows the profile of all risks for the Environment for this quarter.
- 1.4 All appendices are produced from the corporate Service Performance and Risk management system (SPAR).

#### 2.0 Performance

- 2.1 Regarding the Corporate Plan Aim: **Increase recycling and reduce the amount of waste:** for **Residual household waste per household (measured in Kilograms);** the target has been reset in accordance with the PDG's request last month i.e. no more than 378.00kg. The **% of household**

**waste reused, recycled and composted;** remains at 53.0%. All PIs are at or above target at present but we will be looking to profile targets in future.

- 2.2 Regarding the Corporate Plan Aim: **Reduce our carbon footprint:** From May 2018 all residual waste accepted at the Waste Transfer Station at Carlu Close can now be transported to the Exeter Energy from Waste (EfW) plant.
- 2.3 We have installed heat pumps at Unit 10 Market Walk as part of the refurbishment.
- 2.4 When benchmarking information is available it is included.
- 2.5 The Environmental Strategy at Tiverton Pannier Market has initiatives targeting all three aims of the Environment strand of the Corporate Plan, the market has an aim of being a zero waste market but it takes time:

Initiatives currently being implemented are:

- Increased the amount of recycled material that can be recycled e.g. by the introduction of an additional cardboard recycling euro bin.
- Café has ceased selling water in plastic bottles, now sold in cans and straws (now paper).
- Café has introduced a recycle bin for recyclable items.
- Café offers a free water refill site for filling visitors' water bottles.
- Re-usable bamboo cups available from café.
- Traders now reducing amount of plastic bags being used and those that are used are bio-degradable.
- Fruit and veg traders offering more paper bags for produce and also run the 'bring your own bag' type sales.
- The market has now achieved over 50% of all products and produce being sourced in Devon, thus reducing transport mileage etc.
- The market has a trader champion who promotes environmental issues.
- General waste has been reduced over the last 18 months from 100% waste to less than 50% and still falling.
- Recycling bins and glass bins introduced to the night time markets to encourage recycling.
- Working with the voluntary sector to reduce food waste. Currently exploring possibility of providing a community fridge as part of ReROOTed surplus food project.
- Recycling on agenda for monthly market meetings.
- Encourage sales of fair trade goods.
- A market environmental working group established which includes a councillor (Cllr Flaws), market trader representative and market management. This group meets quarterly.

### **3.0 Risk**

- 3.1 The Operational risk assessments are job specific and flow through to safe systems of work.
- 3.2 The Corporate risk register has been reviewed by Group Managers' Team (GMT) and updated. Risk reports to committees include risks with a total score of 10 or more. (See Appendix 2)

### **4.0 Conclusion and Recommendation**

- 4.1 That the PDG reviews the performance indicators and risks for 2018-19 that are outlined in this report and feeds back any areas of concern to the Cabinet.

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**Circulation of the Report:** Management Team and Cabinet Member